

**Public FAQ**  
***2023 Countdown in the Sky***

**1. What event is happening on 31 December 2022?**

On 31 December 2022, Marina Bay Sands will be hosting a New Year's Eve countdown party titled – *2023 Countdown in the Sky*. The event will take place at the Sands SkyPark Observation Deck (Tower 3) located on Level 56 of Marina Bay Sands.

Enjoy unparalleled views of the fireworks and catch special performances by Singaporean band *Good Vibrations*, a group of talented and versatile performers who will be performing an array of musical covers spanning old and new tunes.

This event is open to ticket holders aged 18 and above only. Each ticket includes two (2) complimentary glasses of Prosecco from CÉ LA VI and access to a 360-degrees video booth.

**2. What time does the event start?**

Ticket holders may collect their wristbands from 9pm onwards. Doors open from 9.30pm to ticket holders only. The event will officially start from 10.30pm onwards.

**3. Are there any age restrictions?**

*2023 Countdown in the Sky* welcomes all guests aged 18 and above. A valid photo ID must be presented at the time of wristband collection and during re-entry – NRIC, Passport, Driver's License or Employment Passes are acceptable forms of photos IDs.

**4. How much are tickets for the event, and how do I purchase them?**

General admission tickets priced at S\$132 (including booking fee) are available online via the [Marina Bay Sands' Website](#). Sands Rewards LifeStyle members and Hotel Guests get to enjoy 10% off their ticket purchases.

To book your tickets at the discounted rate, Sands Rewards LifeStyle members can present the Sands Rewards card at SkyPark Box Office or quote the membership number via call centre at +65 6688 8826. Hotel Guests can present the hotel key card at SkyPark Box Office or quote the hotel confirmation details via call centre at +65 6688 8826.

**5. What happens if there is heavy rain? Is this a rain or shine event?**

In the event of inclement weather, for the safety of all guests, the SkyPark Observation Deck may be closed, and the event may be cancelled. Management reserves the right to close the SkyPark Observation Deck as they deem necessary. Any refunds based on weather conditions will be at the discretion of the event organisers.

**6. Can I leave and re-enter the Sands SkyPark Observation Deck during the event?**

All ticket holders will be issued wristbands to enter the event premises. Wristbands are required to be worn at all times for all entry and re-entry purposes and are strictly non-transferrable. All guests will be subjected to photo ID checks during re-entry.

Marina Bay Sands reserves the right to deny entry to guests if wristbands are found to be tampered with or damaged.

**7. What happens if I am unable to attend the event after purchasing tickets?**

Please note that no refunds will be granted. We are also unable to grant refunds if you have tested positive for Covid-19. However, guests are allowed to transfer their ticket to another guest without penalty.

**8. Am I allowed to reserve a table?**

We do not accept table reservations for this event. Table seating is limited and available on a first-come-first-served basis only.

**9. Do I need to be fully vaccinated or take an antigen rapid test (ART) to attend the event?**

No, guests who are not vaccinated or not fully vaccinated can still attend the event. Additionally, guests are not required to take ART.

**10. I am a hotel guest. Can I still access the Sands SkyPark Observation Deck on New Year's Eve?**

The Sands SkyPark Observation Deck will remain accessible to the public from 11am – 8pm on 31 December 2022. Last entry is at 7.30pm.

Access to the Sands SkyPark Observation Deck from 9.30pm onwards will be for *2023 Countdown in the Sky* ticket holders only.

**11. I am a hotel guest attending the event. Can I access the Sands SkyPark Observation Deck via Level 57?**

All ticketholders to *2023 Countdown in the Sky* are required to enter the Sands SkyPark Observation Deck via the Basement 1 entrance at Tower 3. The access point to Sands SkyPark Observation Deck from Level 57 will be cordoned off for crowd control measures.

**12. Is filming and photography allowed at the event?**

No professional photography/videography for commercial use is allowed at the event.

Please note that photography, filming and/or recording will be conducted at the Sands SkyPark Observation Deck by Marina Bay Sands or their representatives. We may use such photographs, videos or recordings taken for promotional, marketing or advertising purposes, including publishing such photographs, videos or recordings on publicly available websites and social media.

By entering the venue, you consent to being photographed, filmed and/or otherwise recorded and for Marina Bay Sands or their representatives to use your image and likeness for the purposes stated herein without any remuneration to you.

If you do not agree to the foregoing, please do not enter the Sands SkyPark Observation Deck. Alternatively, please remove yourself from any group or candid shots or recordings that Marina Bay Sands' photographers or videographers intend to capture.