

Press Release



The Shoppes at Marina Bay Sands to re-open on 19 June with enhanced hygiene measures

Mall to re-open to Sands Rewards members in initial phase to ensure controlled and safe environment

Singapore (17 June 2020) – The Shoppes at Marina Bay Sands is gearing up to re-start its operations from 19 June 2020, after over two months of closure due to the COVID-19 situation.

Nearly 200 tenants in The Shoppes at Marina Bay Sands, including F&B outlets, will ease back into operations as they welcome shoppers again with redesigned experiences as well as enhanced hygiene and safety protocols. In the initial phase, the mall will be accessible only to members of Marina Bay Sands' loyalty programme, Sands Rewards, in order to ensure safe distancing measures and limits in capacity are adhered to.



The Shoppes at Marina Bay Sands is gearing up to welcome visitors again after more than two months of closure

Marina Bay Sands-operated F&B outlets will also remain closed for now, as will all other venues and attractions in the Integrated Resort (IR) such as the Hotel, Casino, ArtScience Museum and Sands Expo and Convention Centre. Details will be announced once re-opening dates are confirmed.

The Shoppes at Marina Bay Sands, which has achieved its SG Clean certification along with the rest of the IR, has significantly ramped up the frequency of cleaning and disinfection of common spaces, including high-touch surfaces and interactive components such as digital screens, lifts, and loaned equipment such as wheelchairs and strollers.

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Marina Bay Sands has ramped up cleaning and disinfection of common spaces and high-touch points to safeguard the well-being of its guests and staff

To ensure a contactless experience, retail outlets in the luxury mall are removing product testers and samples that require customer contact. Retailers will offer electronic and contactless payment where possible.

Floor markings and clear demarcations will manage queues at fitting rooms, cashiers, retail concierge counters, and outside each retail outlet. Hand sanitisers and surgical masks are available for customers at Retail Concierge counters.

Even as the mall re-opens its doors, its newly-launched 'click-and-deliver' [Shopping Concierge](#) continues to grow. A first-of-its-kind service by any luxury shopping mall in Singapore, the Shopping Concierge was launched in April with 10 brands to enable shoppers to indulge in retail therapy and receive complimentary delivery right to their homes.

It has since grown significantly in scope, with 60 brands including BALLY, BOSS, Bottega Veneta, Fendi, Jimmy Choo, LOEWE, Manolo Blahnik, and Moncler, offering close to 2,000 items online. In July, the mall plans to add an option – called *Curbside Concierge* - where shoppers can pick up their online purchases at The Shoppes from the convenience of their own vehicle.

ENTRY REQUIREMENTS

All visitors will need to log in to the Government's SafeEntry system for contact tracing purposes, and undergo temperature screening, when they enter the property. They are required to adhere to mandatory Safe Distancing Rules such as wearing of masks, observing one metre apart in queues and other areas, as well as not congregating in groups. The IR's friendly Safe Distancing Ambassadors will be roving around the property to remind guests of these measures.

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All guests are requested to follow government guidelines and advice relating to safe distancing, personal hygiene, wearing of masks, and staying home if they are unwell.

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About Marina Bay Sands Pte Ltd

Marina Bay Sands is the leading business, leisure and entertainment destination in Asia. It features large and flexible convention and exhibition facilities, more than 2,500 hotel rooms and suites, the rooftop Sands SkyPark, the best shopping mall in Asia, world-class celebrity chef restaurants, a theatre and an outdoor event plaza. Completing the line-up of attractions is ArtScience Museum at Marina Bay Sands which plays host to permanent and marquee exhibitions. For more information, please visit www.marinabaysands.com.

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