General Terms and Conditions

- Terms. The terms and conditions herein ("General T&Cs"), the Campaign Terms and Conditions and any other applicable specific terms and conditions relevant to this Campaign ("Other T&Cs"), together with any amendments as may be made from time to time, shall form a legal agreement between Marina Bay Sands Pte. Ltd. ("MBS") and you. By participating in this Campaign, you confirm that you have read, understood and agree to be bound by the General T&Cs and Other T&Cs (collectively, the "Rules"). In the event of any conflict or inconsistency between these General T&Cs and the Other T&Cs, the Other T&Cs will prevail followed by the General T&Cs.
- 2. Campaign Period. The period of this Campaign will be from 1 Jan 2020 through 17 November 2020 ("Campaign Period"). This Campaign will expire at the end of the Campaign Period at which time, no further participation in this Campaign will be permitted.

3. Eligibility and Participation.

- a. To be eligible to participate in this Campaign, you must:
 - i. be a Sands Rewards LifeStyle ("SRL") member and be eighteen (18) years of age or older. If you are not an existing SRL member, you can sign up for membership at any Sands Rewards counter in MBS; and
 - ii. not fall within any of the following categories of persons: (x) advertising agencies (and affiliates) of MBS; (y) employees of MBS tenanted retailers managing transactions; and (z) employees of MBS and their immediate family members ("Qualifying Participant").
- b. If you are not a Qualifying Participant and have participated in this Campaign, MBS reserves the right to disqualify your participation as well as seek the return of any payment, award or prize (including such payment, award or prizes credited to any of your membership accounts with MBS) from you.
- c. MBS further reserves the right to disqualify your participation in this Campaign if:
 - i. you have cheated;
 - ii. tampered or attempted to tamper with the entry process of this Campaign;
 - iii. manipulated or attempted to manipulate the operation of this Campaign; or
 - iv. your conduct is in breach of the Rules including providing false information (such as fake accounts, personas or photos) or deliberately withholding information.

4. Prizes, Draws and Collection.

- a. Qualifying Participants who have won prizes as a result of participating in this Campaign ("Winning Participant") must accept the relevant prize "as is". Prizes cannot be exchanged for cash, are non-transferable, non-exchangeable, non-reimbursable and may not be sold or used for any commercial purpose, including but not limited to any use for which the Winning Participant would be entitled to collect fees or receive any remuneration.
- b. The Winning Participant is solely responsible for the payment of any applicable tax in relation to the relevant prize and for any costs associated with the prize or its use.
- c. MBS reserves the right to substitute any prize with one or more prize alternatives of equivalent value (other than cash).
- d. All prize draws will take place at the time or within the timeframe specified for this Campaign. Prizes will be drawn at random.
- e. If prizes are in the form of Destination Dollars and a Winning Participant (who is also a SRL member) will accumulate more than the maximum S\$100,000 Reward Dollars as a result of accepting the prize, SRL member agrees that Reward Dollars in excess of S\$100,000 will not be credited to SRL member's account in accordance with SRL Terms and Conditions. Accrual of Reward Dollars will cease and resume only when SRL member's account balance falls below S\$100,000 Reward Dollars.
- f. All prizes must be collected in the manner and within the period specified in the winning notification sent to the Winning Participant. If the Winning Participant fails to collect the prize, MBS reserves the right to draw another winner in place of the Winning Participant or to regard the prize as forfeited without liability to the Winning Participant. MBS' decision is final.
- g. MBS reserves the right not to award a prize or to seek the return of any prize awarded in the event that the Winning Participant is not entitled to receive such prize in accordance with applicable law (provided always that the Winning Participant is solely responsible for providing evidence that he/she is entitled to receive any prize) or if MBS has cause to disqualify the Winning Participant in accordance with section 3 c.

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- h. MBS is not an agent of the merchants supplying the prizes. MBS will not accept contractual, torts or any other kind of liability in respect of any prizes supplied by third party merchants. Any photograph used to showcase or promote a prize is for illustrative purposes only and the actual prize may differ from appearance and other features from the item shown in the photograph. MBS makes no representation or warranty as to the quality, design, specifications, condition or performance of such a prize and assumes no liability or responsibility for the acts or omissions of the relevant merchants or any non-performance or defects in any prizes supplied by third party merchants. Any dispute about the quality, condition or performance of a prize supplied by third parties is to be resolved directly between the Winning Participant and the relevant merchant.
- 5. Publicity and Intellectual Property. By participating in this Campaign, you agree to MBS or any of its related companies including but not limited to Las Vegas Sands Corporation in the U.S. (collectively, the "Company"), the Company's agents and third party service providers and governmental and regulatory authorities (whether located in Singapore or elsewhere) (collectively, the "Parties") to collect, use, store, disclose to the Parties, and/or broadcast via any corporate and public media platforms in any jurisdiction ("Use") your personal data as collected by MBS from time to time (the "Data") for the purposes of:
 - processing and administering matters relating to this Campaign, customer service matters (e.g. contacting you for surveys, conducting data profiling and data analytics to better understand your preferences to improve MBS' services, etc.), or any purposes as set out in the prevailing MBS' privacy policy at <u>http://www.marinabaysands.com/policy.html</u>, and the Company's legal, operational and business needs;
 - ii. complying with the Company's internal policies, any applicable law/regulation and request/direction of any applicable authorities of any relevant jurisdiction that is binding on the Company; and
 - iii. marketing and advertising the Company's business within and outside of Singapore. For this purpose, you grant MBS a licence to Use your personal data, including your images and likeness, and waive all claims for payment for such Use.
- You may withdraw your consent to the above processing, access or correct your personal data by following the instructions as set out in <u>https://www.marinabaysands.com/data-protection-office.html</u>. Please note that MBS may be unable to administer this Campaign without your consent to the above.

7. MBS Liability.

- a. MBS will not be responsible for (i) electronic transmission errors or delays resulting in your inability to participate or other loss, (ii) theft or destruction of or unauthorised access to or unauthorized alterations of materials, or technical, hardware, software failures of any kind, (iii) lost or unavailable connections, or delayed computer transmissions, whether caused by MBS, users, or by any of the equipment or programming associated with or utilised in this Campaign or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent your ability to participate in this Campaign, or (iv) any loss of opportunity to participate in this Campaign for any reason whatsoever.
- b. MBS shall not be held liable for (i) any delay in performing or partial or total failure to perform any of its obligations to the Winning Participants under the Rules if such delay or failure is caused by circumstances beyond the reasonable control of MBS, or (ii) its affiliates, authorised dealers/distributors, agents, including without limitation delays, changes, disruptions, cancellations, diversions or substitutions howsoever caused including without limitation as a result of war, terrorist action or threatened terrorist action, strikes, hostilities, civil commotions, accidents, fire, flood or natural catastrophes. MBS shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Campaign.
- c. You agree to release and hold harmless MBS and its affiliates, advertising and promotion agencies, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) your participation in the Campaign, and/or (ii) your acceptance, possession, use, or misuse of any prize or any portion thereof.

8. Modification to the Rules.

- a. MBS reserves all rights in relation to this Campaign, including but not limited to:
 - i. the right to revise, alter or delete any terms and conditions in the Rules at any time without prior notice to you; and
 - ii. the right to postpone, temporarily halt, or terminate this Campaign, or adjust the structure, type and distribution of this Campaign including prizes, at its sole and absolute discretion.
- b. MBS has the right to final interpretation of the Rules.
- c. The Chinese version of the Rules is only provided for reference. In the event of conflict between the Chinese and English version of the Rules, the English version shall prevail.



Mechanics

Sands Rewards LifeStyle Festive Draw Series 2020 ("Campaign") consists of two (2) components – lucky draws (with Prize Multiplier and Progressive Rewards components) and administrative fee waiver.

(A) Lucky Draws (with Prize Multiplier and Progressive Rewards components)

 Every Sands Rewards ("SRL") member will be awarded with one (1) lucky draw chance ("Chance") which entitles the SRL member to participate in two (2) lucky draws, namely the Special Draw and the Finale Draw (collectively, "Draws") in a Festive Draw Series. The Special Draw and the Finale Draw will take place on the same day at the times and dates as set out below:

Draw Series	Public Holiday	Draws and Draw Dates	Draw Dates and Time
	Lunar New Year		26 Jan 2020 (Sunday) @ 5 pm and 6 pm, respectively
		Special Draw and Finale Draw	27 Jan 2020 (Monday) @ 5 pm and 6
Festive Draw Series 1			pm, respectively
Testive Diaw Series I			1 Feb 2020 (Saturday) @ 5 pm and 6
			pm, respectively
			2 Feb 2020 (Sunday) @ 5 pm and 6 pm,
			respectively
Festive Draw Series 2	Valentine's Day	Special Draw and Finale Draw	14 Feb 2020 (Friday) @ 5 pm and 6 pm,
			respectively
			15 Feb 2020 (Saturday) @ 5 pm and 6
			pm, respectively
Festive Draw Series 3	National Day	Special Draw and Finale Draw	8 August 2020 (Saturday) @ 5 pm and 6
			pm, respectively
			9 August 2020 (Sunday) @ 5 pm and 6
			pm, respectively
		1 October 2020 (Thursday) @ 5 pm and	
Festive Draw Series 4	Mid Autumn Festival	Special Draw and Finale Draw Special Draw and Finale Draw	6 pm, respectively
			2 October 2020 (Friday) @ 5 pm and 6
			pm, respectively
			14 November 2020 (Saturday) @ 5 pm
Festive Draw Series 5	Deepavali		and 6 pm, respectively
			15 November 2020 (Sunday) @ 5 pm
			and 6 pm, respectively

- 2. SRL member may also earn additional Chances with every S\$100 nett spend at any participating SRL outlets throughout Marina Bay Sands ("**MBS**") during the Chance Earning Period. Nett spend refers to spend excluding goods and services tax and service charge, made by cash, NETS, SRL member's personal credit/debit card or redemption of SRL Destination Dollars.
- 3. Each additional Chance earned during the Chance Earning Period similarly entitles the SRL member to participate in the next Festive Draw. All spend from 1 January 2020 will qualify for all Draws.
- 4. MBS may, in its sole and absolute discretion, award bonus chances ("Bonus Chances") & bonus chances multiplier ("Chances Multiplier") to eligible SRL members. Bonus Chances will operate in the same manner as Chance. Bonus Chances are awarded at random and not according to any SRL members' spending during the Chance Earning Period.
- 5. SRL members can also activate a Prize Multiplier to his/her Chance(s) (including Bonus Chances, if any) which will multiply the Prize won by the SRL member at the Special Draw and Finale Draw. The Prize Multiplier is dependent on the number of days the SRL member attends at an SRL kiosk located in MBS within each Pre-activation Period and follows the on-screen instructions to activate the Prize Multiplier, prior to the Draw Dates. MBS may, in its sole and absolute discretion, award Prize Multiplier to eligible SRL members.
- 6. In addition and depending on the total number of Festive Draw Series participated by the SRL member and the number of Chances (including Bonus Chances) earned by the SRL member, the SRL member may be awarded with further rewards ("Progressive Rewards").
- (B) Administrative Fee Waiver

MBS will also be waiving administrative fee associated with the redemption of Destination Dollars by SRL member for purchases made with any participating outlets throughout MBS on the Draw Dates.

Prize, Prize Structure and Progressive Rewards

1. Special Draw Prizes:



Out of all the SRL members who have activated their Chances (and Bonus Chances, if any) for the Draws, ninety (90) SRL membership account numbers ("**Special Draw Winners**") will be randomly drawn as winners of the Special Draw and the winning SRL member will walk away with S\$60 Destination Dollars. Results of the Special Draw will be announced after the said draw.

2. Finale Draw Prizes:

Further, ten (10) random SRL membership account numbers ("**Selected Members**") will be randomly selected and announced at the Finale Draw time. The Selected Members will be asked to participate in a lucky draw either in the form of wheel spin, punch box, mystery envelopes, pod, kiosk game etc. to be determined by MBS. Every Selected Member stands to walk away with either one of the following prizes. Results of the Special Draw will be announced after the draw.

Prize*	Frequency
<mark>\$31,888</mark>	1
\$2,500	2
\$800	6
\$500	28
\$300	15

*Prize may include and be in the form of Hotel Credits, Food & Beverage vouchers, Destination Dollars, etc.

3. Prize Multiplier

Every SRL member is able to receive a Prize Multiplier based on the number of days the SRL member attends at MBS to activate the Prize Multiplier within each Pre-activation Period as follows.

Pre-activation Period for Prize Multiplier	For Draw Series	Number of Days Attended at MBS	Prize Multiplier	Pre- activation Time Period
23 – 25 Jan, 29 – 31 Jan	Festive Draw Series 1			
11 – 13 Feb	Festive Draw Series 2	Any one (1) day during the Pre-	1.2 x	
5 – 7 Aug	Festive Draw Series 3	activation Period		
28 – 30 Sep	Festive Draw Series 4	Any two (2) day during the Pre- activation Period	1.5 x	From 00:00 to 23:55 of
11 – 13 Nov	Festive Draw Series 5			each day
		Three (3) days during the Pre- activation Period	2 x	

4. Progressive Rewards

SRL members will be eligible to receive the following rewards based on their total participation throughout the entirety of the Festive Draw Series:

Tier	Number of Festive Draw Series Participated (Cumulative)	Rewards*	Redemption Period
1	All Series	 Top 10 eligible SRL members who meets the requirements will be able to redeem a Lucky Gold Element worth \$1,000. S\$100 Destination Dollars for the Top 11 to Top 100 eligible SRL members 	 Top 10 winners will be announced at 7pm on the last draw date and must approach the Event Area by 8:00pm Top 11 – 100 members are required to redeem at kiosk from 10am on 16 Nov to 11:59pm on 17 Nov.

 S\$50 Destination Dollars for the Top 101 - 300 members are required to redeem at kiosk from 10am on 16 				SINGAPOI
members Nov to 11:59pm on 17 Nov.	2	3 Series & above	Top 101 - 300 eligible SRL	to redeem at kiosk from 10am on 16

*Ranking is based on total chances (including Bonus Chances).

Campaign Terms and Conditions

- A. Lucky Draws (with Prize Multiplier and Progressive Rewards components)
- 1. Any SRL member who wishes to participate in both the Special Draw and Finale Draw will need to visit any SRL kiosks located in MBS to activate their Chance(s) (including Bonus Chances, if any). SRL members may also participate and get any un-activated Chance(s) (including Bonus Chances) activated by providing an SMS acknowledgement upon receipt of the relevant SMS from MBS, provided they make any spending at any of the participating SRL outlets in MBS (or at any other qualified outlets, areas or premises) or have any activities in MBS, as may be determined by MBS. Chances (including Bonus Chances, if any) which are activated will qualify only for the Draw Date(s) taking place on the same day. Chance(s) (including Bonus Chances, if any) must be activated on each Draw Date from 10:00am up till 30 minutes prior to each Draw timing if SRL member is not interested to activate a Prize Multiplier to his/her Chance(s) (including Bonus Chances, if any).
- 2. The Chance Earning Period for SRL members to earn additional Chances starts from **1 January 2020, 12.01 am (Singapore time)** to 5.15 pm (Singapore time) of each Draw Date (i.e. all spend transactions must be completed before 5.15 pm (Singapore time) on each Draw Date). All spend from 1 January 2020 will qualify for all Draws.
- 3. There is no limit to the number of Chance(s) that may be earned by the SRL member.
- 4. MBS will hold both the Special Draw and the Finale Draw at the promotion area located at the B1 event area (above Sampan Rides in The Shoppes) ("Event Area").
- 5. Special Draw Winners must redeem their prizes at any SRL kiosks located in MBS from 7 pm onwards (Singapore time) on the Draw Date to 11.59 pm (Singapore time) two days later (e.g. winners of the Special Draw on 8 August must redeem their prizes by 11.59 pm on 10 August). Failure to do so will result in the SRL member forfeiting his/her prize and will not be considered as a 'Winner' of the Draw.
- 6. Special Draw Winners are not excluded from redeeming the prizes won at Finale Draw held on the same day.
- 7. Selected Members must approach the Event Area before 7:00 pm (Singapore time) on the Draw Date and proceed to select a prize through a random draw method (e.g. wheel spin, punch box, mystery envelopes, pod etc.) determined by MBS. In the case of lucky draws in the form of kiosk games, Selected Members must log in to any SRL kiosks located in MBS and follow the instructions on-screen to determine the prize amount before 23:59 pm (Singapore time) on the Draw Date. MBS will regard any SRL member who fails to approach the Event Area or any SRL kiosks by the stipulated time to have forfeited his/her Chance(s) (including Bonus Chances, if any) to the Finale Draw. MBS' decision on this is final. For draws taking place at Event Area, Selected Members are required to present their valid Singapore NRICs or passports and membership cards in person for verification upon claiming of prize.
- 8. If after the Finale Draw, a winner of the Finale Draw fails to identify him/herself at the Event Area or, in the case of kiosk games, log in at an SRL kiosk to determine his/her prize amount, there will be no redraw for a new winner.
- If prize is in the form of Destination Dollars, MBS will credit the Destination Dollars into SRL member account within forty-eight (48) hours. Destination Dollars will be valid for twelve (12) months and if not used, will be forfeited at the expiry of twelve (12) months.
- 10. Only (1) Reward will be awarded for each SRL member under the Progressive Rewards.

B. <u>Administrative Fee Waiver</u>

To qualify for this fee waiver, all transactions must be personally made by the SRL member. For verification purposes, SRL member must produce his/her valid government-issued photo identification (e.g. Singapore NRIC or passport) together with their membership card at the point of sale.

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